



BRISBANE
Sunday 3 December 2023

PATRON INFORMATION

VENUE ADDRESS

Brisbane Showgrounds 600 Gregory Terrace, Bowen Hills, QLD, 4006

OPERATING TIMES

GATE OPENING TIME: 11:30am
ADVERTISED OPENING 12:00pm
OPERATING HOURS 12:00pm - 22:00pm

Large crowds & extremely heavy traffic is expected in and around Bowen Hills on event day.

Good Things 2023 has sold out and high number patrons are expected to be attending the event so it's essential to plan your trip in advance and work out how you are getting to and from the Brisbane Showgrounds.

The Brisbane Showgrounds is conveniently located just 1.5km from the Brisbane CBD in Bowen Hills and 15 minutes from Brisbane Airport. During event periods the precinct may experience heavy traffic conditions, travelling by car is discouraged.

TRAINS

Bowen Hills & fortitude Valley train stations are less than a 10-15 minute walk from the Brisbane Showgrounds

Please refer to TransLink website for pricing and service schedules: www.translink.com.au/plan-your-journey/journey-planner

BUSES

Buses access the street surrounding Brisbane Showgrounds regularly. The main bus stops are located on Bowen Bridge outside The Old Museum and on St Pauls Terrace near King Street. The City Glider Buses also provide high frequency transport from West End to Teneriffe and Ashgrove to Stones Corner.

Patrons can alternatively utilise the bus service to RBWH station in Herston and then make the short walk to the Entry Gate 02 located off O'Connell Terrace.

Please refer to TransLink website for pricing and service schedules: www.translink.com.au/plan-your-journey/journey-planner

RIDSHARE / TAXI / PUBLIC DROP OFF & PICK UP ZONES

There are designated zones for rideshare / taxi / public drop off on Gregory Terrace.

The designated drop off point will be operational throughout the event day.

The designated Pick-Up zone will be unavailable post event due to the mass egress onto Gregory Terrace and surrounding streets. It is recommended passengers hoping to use rideshare either make their way to the Valley to hail a rideshare vehicle or taxi or make alternate plans to travel home.

PARKING

Limited parking will be available at the LAP carpark but patrons will be discouraged from driving to the event and instead encouraged to travel via public transport, there is a multitude of parking available in the nearby CBD and Fortitude valley, they are as follows:

Secure Parking CBD locations:

- Queens Plaza Car Park – enter Edward St (close proximity to Central Station)
- Post Office Square Car Park – enter Adelaide St (close proximity to Central Station)
- Brisbane Transit Centre – enter Roma St (at Roma Street Station)
- Hotel Jen Car Park – Enter Roma St (at Roma Street Station)

Secure Parking Fortitude Valley locations:

- China Town Car Park – enter Gipps or Duncan Streets
- McWhirters Car Park – enter Warner or Ballow Streets

ACCESSIBLE & COMPANION INFORMATION

There is an accessible ticket option for anyone with ongoing accessible needs requiring the wheelchair accessible platform, and their relevant companion. Access is not available for recently sustained injuries or sensory issues.

Note that there will be limited seating around the venue and locations within the site away from the stage if you require a place to sit or a quiet space away from the stage.

If you do require a companion, we do have companion tickets available. Please email us with your relevant companion card details and we can arrange your complimentary ticket to be sent to you.

A limited number of accessible parking spots are planned to be made available within the LAP carpark to patrons with limited mobility. These spaces will be positioned as close to the event site as possible.

If patrons with serious immobility conditions require close proximity parking, they can contact the GTF office via info@goodthingsfestival.com.au to organise necessary arrangements.

An accessible parking access plan for patrons that have special needs will be provided upon request.

Access to the designated accessible carpark bays within the LAP carpark will be via O'Connell Terrace.

Patrons can then make the short journey via lift if required into the Brisbane Showgrounds towards Entry Gate 02 adjacent to the LAP carpark. Patrons can then utilise the dedicated accessible entry lane to enter the event.

UNDER 18 ATTENDEE'S

All U18 youth patrons must turn up at the event with their legal parent or guardian must have their wristbands applied with correct emergency contact details. If you did not receive your wristband in the mail, you will need to collect it from the box office prior to entering the event.

If U18 youth wristbands have been misplaced or the emergency contact details require updating, you are required to go to the Box Office so your existing wristband can be cancelled and reissued so long as you it has not already been scanned into the event

All under 18 patrons must always stay with their guardian. In order to prove you are over 15, you need to bring a photo copy of your birth certificate with a matching ID

PATRON ACCESS

Patrons will be directed to enter the event via one of two designated entry points within the showgrounds. The bulk of patrons are expected to arrive via Train, from the Valley Taxi/Rideshare. These patrons will enter the event site via Entry Gate 01 within the RICC underground carpark.

Patrons arriving via train from Bowen Hills Station, via Bus from RBWH station, foot, and or vehicle and parking will enter via the alternate secondary entry point. These patrons will enter the event site via Entry Gate 02 located off O'Connell Terrace adjacent to the LAP carpark Gate 5.

Patrons will be directed to present their identification have their tickets checked, bags searched, tickets scanned and wristbands issued prior to entering the event site.

The right to refuse entry to any person is at the sole discretion of the event organiser or any agent acting on behalf of the organiser.

At time of purchase additional compulsory emergency contact fields were collected for the purchase of a U18 youth tickets.

These emergency contact details were applied to U18 wristbands and posted to patrons in advance of the event.

All U18 youth patrons must present with their legal parent or guardian must have their wristbands applied with correct emergency contact details have their tickets scanned, prior to entering the event site.

If U18 youth wristbands have been misplaced or the emergency contact details require updating please consult the dedicated U18/Youth lanes at the Box Office.

Once the matter is rectified U18 youth patrons can then enter any one of the appropriate entry lanes with their responsible parent or guardian.

CONDITIONS OF ENTRY

By entering the event, you, the attendee, acknowledge that you have read the following rules governing conduct and consent to abide by such regulations and conditions.

There are STRICTLY NO PASS OUTS (Exit and Re-entry) for this event.

Last entry to the event is 21:00

Good Things Festival (GTF) is a licensed all ages 15+ event recommended for a mature audience.

Photo ID is required to purchase alcohol regardless of your age.

All patrons must have valid photo ID in the form of:

- Valid Australian Driver's license or learner permit,
- Valid Passport or State/Territory proof of age cards

- Valid Keypass

All minors attending the event must be accompanied by a parent, guardian or responsible adult and each person attending must have their own valid ticket.

The definition of a responsible adult is:

- A person who is of or over the age of 18 years and is:
- the minor's parent, step-parent, guardian, grandparent, or
- the minor's spouse who is above the age of 18, or
- a person who is acting in place of a parent and who could reasonably be expected to exercise responsible supervision of the minor.

Minors without a parent, guardian or responsible adult will be refused entry to the event.

It is illegal to provide minors with alcohol and anyone caught doing so may be prosecuted and ejected.

Any minor caught consuming alcohol will be handed to the Police.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.
- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorized media outlets.

It is a condition of sale that you agree that the Presenter reserves the right to refuse a ticket holder admission to the event or to evict that person from the event for any reason whatsoever at the Presenter's absolute discretion.

It is a condition of the liquor license that only valid ticket holders are allowed to enter the event and you may be prosecuted if you enter or attempt to enter without a valid ticket.

The event has the capacity to be very loud, have high intensity crowd movements, bands that may use profanities in their performance and patrons drinking alcohol.

Crowd surfing, moshing, slam or circle dancing are all dangerous activities that can lead to serious injuries to other patrons and will not be tolerated.

Except as provided by law, the Presenter and the owner and/or lessee of the venue shall not be held liable for any loss, injury or damages sustained entering or within the venue whether caused by the negligence of the Presenter or that owner or lessee or otherwise.

Ticket holders consent to filming and sound recording as members of the audience.

ENTRY IS AT YOUR OWN RISK

REJECTION OF ENTRY OR EJECTION FROM EVENT

Security staff are entitled to search; pat down or metal detect any patron upon entry. Any person not compliant will be refused entry or removed from the event without refund.

Access to the event is prohibited or refused to people who:

- Are clearly under the influence of alcohol, drugs or any other stimulant.
- Illustrate behaviour that intends to disturb public peace or to provoke assault.
- Intentionally attempt to conceal prohibited items with the intent to bypass security screening.

- Are wearing gang related colours, Hi-vis clothing, or attempting to resemble any staff member; including unauthorized media vests, or uniforms that impersonate emergency service personnel.
- Are from unauthorized media outlets.

Only authorised and fully accredited media approved by the Marketing and Publicity departments are permitted at the Good Things Festival.

Any media or persons found to be carrying media equipment (microphones, recording devices, camera etc) or deliberately deceiving staff will be removed and banned from GTF for an indefinite period.

If you are evicted from the event, you will not be allowed re-entry and your ticket will not be refunded.

PROHIBITED ITEMS

- Portable seating of any kind
- Tables, esky's or coolers, umbrellas, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass & aluminium containers
- Liquids other than lotions (empty water bottles that are not glass are permitted)
- Professional Audio /Visual Recording Devices (excluding mobile phones and go pros)
- Drones
- Culturally Incentive Items & Attire
- Anything studded (Chokers, Belts & Wristbands)
- Flags & Poles
- Promotional materials- stickers & flyers
- Air Horns & Megaphones
- Weapons or dangerous items including Laser pointers or selfie sticks
- Flares & Fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised guide companion dogs)

No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue. Patrons are permitted to bring empty water bottles that are not glass.

All items deemed prohibited excluding illegal substances must be cloaked externally at the cloakroom located alongside the entry. GTF will not take responsibility for cloaked items.

Sunscreen lotion is available at all medical and crowd care outlets.

Additional items may be found prohibited at the discretion of Queensland Police or security guards.

LOCKER SERVICES

There are limited charged lockers services available at the event.

Bsafe mobile lockers are available for purchase pre-event and are flat \$20 for the duration of the event.

The locker dimensions are 450mm deep X 230mm high X 340mm wide.

Upon arrival at the festival simply attend the Bsafe Mobile Lockers location within the RICC foyer in closed proximity to entry Gate 01, provide your name and your locker and key will be provided to you at the mar-queue.

The key is yours to keep for the entire festival and to be returned at the end of the festival. Please note lost keys will incur a fee of \$30 for replacement of the key.

Good Things Festival will not take responsibility for cloaked items.

Please ensure you keep your ID on you at all times for bar service.

MERCHANDISE

GTF event merchandise will be available at the event.

There are 3 designated outlets spread throughout the event site please refer to patron map for location

FOOD & BEVERAGE

Food & beverage concessions will be available throughout the venue for further details please visit patron map for locations

RESPONSIBLE SERVICE OF ALCOHOL

All licensing, RSA and any other matters relating to the service of alcohol are handled by the licensee and bar operator – **Brisbane Showgrounds**

Good Things Brisbane is a MA 15+ All ages licenced event, all patrons are to wristbanded to identify their age. All patrons entering the site must provide photo ID to secure an 18+ wristband, all person unable to provide ID will be provided with an underage wristband.

Easily distinguishable wristband types are to be applied to attending patrons to determine legal drinking age and differentiate between 18+ and Youth U18.

All Youth attending the event must be accompanied by an parent, legal guardian or responsible adult at all times.

If a youth is to become separated from their parent, legal guardian or responsible adult within the site, RSA crowd controllers will escort the Youths to the Primary Medical Post adjacent to Stockman's Rest. Any variation to the above will cause the youth to be handed to Police.

Any youth caught consuming alcohol will be handed to the Police.

QUEENSLAND POLICE

Police have the right to attend the Good Things Brisbane event and have the right to question and eject patrons from the event, if they are suspected of possessing illegal substances, weapons or contraband.

Patrons should respect police and be compliant with their requests but should also be aware of their rights.

SAFETY & FIRST AID

Good Things Brisbane does not condone possession or use of illegal drugs at the event.

There will be multiple first aid/medical posts throughout the venue.

Please consult the patron plan for locations.

By entering the event and using the medical facilities, a patron consents to providing access to their medical information.

SPECIAL PRESCRIPTION MEDICATION REQUIREMENTS

GTF is committed to maintaining the safety and wellbeing of all persons on site and is aware that a proportion of the festival audience may have a requirement to bring prescribed medicines and or special foods onto site.

To gain entry to the event with special medical requirements, you must ensure the following:

1. Ensure the medicine is in its original container, with the pharmacy sticker and issued in the name of the ticketholder i.e. DON'T peel the label off or carry someone else's medication.
2. Ensure the quantity carried is the minimal required for duration of the event.
3. DON'T bring non-essential tablets such as vitamin supplements or over the counter painkillers
4. Be prepared to be challenged at the gate or in the Event but do not seek to conceal medication

NOTE: Patrons without approved medicine in its original container, with the pharmacy sticker and issued in the name of the ticketholder will be unable to enter the event with the medicinal items.

LIABILITY

GTF and the Brisbane Showgrounds shall not be held liable for any loss, injury or damages sustained entering or within the premises.

GTF will not be held liable for any hearing damage or loss. Earplugs are available at the medical outlets.

ACCESSIBILITY & MOBILITY IMPAIRED INFORMATION

Upon presentation of a Companion Card, ticket purchasers are entitled to an additional ticket for their respective carer.

The Companion Card must be presented alongside the issued ticket to gain entry to the event.

Dedicated accessible entry lanes will be available to those in possession of a Disability Card or Companion Card. At the entry gate

Guide Dogs are permitted on festival grounds to valid Disability Card or Companion Card holders.

The event grounds are wheelchair accessible, however please be aware that this is a large outdoor event that may require travelling on varied terrain, both turf and concrete. The ground may become soft and muddy if it rains. Please take extra precaution if this is the case. Matting and signage will be positioned where possible.

GTF is a multiple stage general admission live music festival, unlike a concert there is no reserved or dedicated seating.

Tickets to the event entitle patrons to standing room only in front of stages, there is however dedicated accessible viewing platforms at the dual main and secondary stages.

Good quality audio is available throughout the site for all patrons.

OTHER EVENT INFO

CAN I BRING MY CAMERA

No professional photography equipment is permitted however point and click cameras and mobile phones are fine. No recording devices of any kind will be permitted.

SMOKING

The venue may be subject to state public smoking law enforced by state health authorities. If so, Designated smoking areas will be available for patrons to smoke. Please don't smoke in or around the venue except in designated areas.

LITTER

The local Council has laws to discourage people from littering on the street. Note that previous events have had council inspectors issuing on the spot fines to patrons who are outside the venue on the way in. This includes drink containers and smoking butts.

PASS OUTS

No pass outs will be issued unless otherwise advised. In rare circumstances such as for medical reasons, pregnancy, breastfeeding an escorted pass out may be provided, please contact good things well in advance

BAGS

A small bag (No more than A4 Size) or backpack is allowed but remember that it will take longer to get into the show & if you want to cloak it in, it will add more queues to your day. Check the ticket conditions for restricted items conditions such as Video cameras, alcohol & umbrellas. No spike collars, studded belts etc will be allowed.

WATER BOTTLES

You are permitted to bring 1 empty water bottle, please don't bring a full one as you will need to tip it out before entering. There will be free water stations located within the event site to re-fill your empty bottles once inside

FOOD

You are able to bring a reasonable amount of food like sandwiches to the show. However, please do remember that we're most likely in for a long day and food can spoil.